

NCDOR Communication



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DOR's Raleigh Service Center Moves To New Site On Atlantic Avenue *Taxpayers Will Have Easier Access*

The state taxpayer service center in Raleigh will move to a new location at 4701 Atlantic Avenue, Suite 118 in May. The center will be closed for the move on May 5-7 and the new center will open to the public Thursday, May 8.

The new center location, which is in the shopping center at the corner of Atlantic Avenue and Millbrook Road, offers easier access for taxpayers. It features free, on-site parking and more office space for department representatives to meet with taxpayers.

Forty-seven employees will move from the Department of Revenue building on North Wilmington Street in downtown Raleigh to the new office. They include the Taxpayer Assistance, Audit and Collections teams for Raleigh.

People visit the center to file and pay various types of business taxes, to get the forms and other information they need to start a new business, to get help with individual income tax issues and in response to letters and notices from the department. The Raleigh center is one of 11 across the state where taxpayers get help from the department. The others are in Asheville, Charlotte, Elizabeth City, Fayetteville, Greensboro, Greenville, Hickory, Rocky Mount, Wilmington and Winston-Salem.

Questions, Or To Get More Information

If you have questions about the new location or any other issue about state taxes, please call the Taxpayer Assistance and Collections Center at 1-877-252-3052.